## **ERASMUS+ PARTNER IDENTIFICATION**



onal Language) characters)		608044		
	DIN			
characters)		SERTA CENTRO ESPECIAL DE EMPLEO, S.L.		
-	DIN	SERTA		
	E10	043928		
ble)	B12	B12971602		
Department (if applicable)				
Address (Street and number)		Calle Boqueras, 111b entresuelo 25		
•	Spain			
	Castellón			
	125	50		
	Almazora			
City Website		https://www.dinserta.es/		
		direccion@dinserta.es		
		964840165		
	660143134			
000145154		143134		
		B. PROFILE		
		Ltd. (special employment centre)		
Type of Organisation		No		
Is the partner organisation a public bo Is the partner organisation a non-profi		No		
	it:	C. ACCREDITATION		
roceived any				
Has the organisation received any				
type of accreditation before		disabled people)		
submitting this application?		trous part of the cross compact of crisis rations		
		We have the certification of the "Charter Diversidad", recognizing us as a		
Health a consciention		company that respect diversity.		
Has the organisation		No		
received/applied for any EU				
grants?				
		. BACKGROUND AND EXPERIENCE		
Dinserta is a special employment center approved by the Generalitat Valenciana and w reference number 266 in the Register of Special Employment Centers of the Valenciana Community.				
We started our companies in the		he province of Castellón. Our employees are mainly disabled people that usually		
society.	а јоо	. So despite we are a Ltd. company, we also have a positive impact in our		
	ation a public boation a non-profereceived any on before olication?  Sation or any EU  Dinserta is a sereference num Community.  We started our companies in the hardly can find	Alm		

We are focused in 4 activity groups:

- 1. Cleaning services
- 2. Counselling services
- 3. Training
- 4. Selling of labour material (protection equipment, etc.)

We offer cleaning services for companies interested in being more responsible and to help disabled people to find a job. We are aware that technological development and communications have produced a more than palpable standardization in work processes, especially in the field of services. For this reason, from Dinserta we bet on artisanal work methods, focused on the client and built to suit them, so that we adapt all our know-how to the needs of the client in a close and personalized way.

Our services are focused on developing:

- Cleaning of buildings
- Office cleaning
- Cleaning domiciles

What are the activities and experience of the organisation in the areas relevant for this application?

On the other hand, we also offer counselling services. Our staff will offer you their best personal skills and competencies to offer to manage your service:

- Reception
- Concierge
- Access

One of our most important areas is **training**. Done that disabled people usually have special need in what concerns to education and training, we are focused in our employees and in teaching them about important aspects of their jobs and their lives. For example, we train our employees in social skills, autonomy skills, creativity, communication, teamwork and in specific topics like cleaning of customer attention. We also organize specific trainings for Councils of Public bodies interested in train disabled people.

Finally, we also are in the market of labour material. The Occupational Protection Materials are any equipment intended to be carried or held by the worker to protect him from one or several risks that may threaten his safety or health, as well as any complement or accessory designed for that purpose.

From Dinserta we offer our brand EQUIPTEC that sells labour protection equipment and workwear, adapted to your company and screen printed and prepared and prepared by our staff with functional diversity.

Our staff takes care of this process, customizing your work protection clothing and equipment and organizing your delivery and storage.

Since we work with disabled people, our management staff has skills such as the following:

- Empathy
- Communication
- Assertiveness
- Communication
- People Management
- Respect for diversity and equality
- Ability to impart training actions
- Emotional intelligence

involved in this

application?

Our management staff is trained in human resources management, people management, intercultural mediation, management and management of Special Employment Centers and prevention of occupational risks. We have more than 20 years of experience in direct contact with workers, managing teams and providing training on different topics (entrepreneurship, job search, personal development, emotional intelligence, social and communication skills, etc.).

We also have experience in the development of online training through platforms like Moodle.

E. LEGAL REPRESENTATIVE			
Title			
Gender	Male		
First Name	Jose Miguel		
Family Name	Albornoz Brocal		
Department			
Position	CEO		
Email	direccion@dinserta.es		
Telephone 1	660143134		
Address	Calle Boqueras, 111b entresuelo 25		
Country	Spain		
Region	Castellón		
P.O. Box	12550		
Post Code	12550		
CEDEX			
City	Almazora		
Telephone 2	964840165		

## Person responsible for the project

Title	
Gender	Male
First Name	Jose Miguel
Family Name	Albornoz Brocal
Department	
Position	CEO
Email	direccion@dinserta.es
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